

Cancellation Policy

We understand that plans can change. Our cancellation policy is designed to be fair to both guests and our business.



- **Within 48 hours of booking:**
Guests are eligible for a **full refund**, provided the booking was made more than 7 days before the scheduled pickup date.
- **More than 30 days before pickup:**
Cancellations made more than 30 days prior to the pickup date will receive a **75% refund** of the total booking amount.
- **29 to 7 days before pickup:**
Cancellations made between 29 and 7 days prior to the pickup date will receive a **50% refund** of the total booking amount.
- **Less than 7 days before pickup:**
Cancellations made less than 7 days before the scheduled pickup date are **non-refundable**.
- **Early Returns / Unused Rental Time:**
No refunds will be provided for early returns, late arrivals, or unused rental days once the rental period has started.
- **Refund Processing:**
Approved refunds will be processed to the original payment method within a reasonable processing period.